INTERNATIONAL
FINANCIAL
SERVICES
ASSOCIATION

CERTIFICATE OF REGISTRATION

SETTLEMENT OF FINANCIAL DISPUTES REGARDING

CERTIFICATION OF INTERNATIONAL STANDARDIZATION COMPANIES

ISO 13569-2007	ISO 20022-1:2013
Financial Services Information Security Guidelines	Financial services Universal Financial industry message scheme

Activities in the field of arbitration proceedings, litigation of brokerage companies

CASE OPENED - CIFA, DEFENDANT – Fx Real Finances
TRADING SUB - ACCOUNT NUMBER: 64658698
CASE OPENING DATE: 06.06.2024
CASE COMPLETION DATE: 13.06.2024

CURAÇAO INTERNATIONAL FINANCIAL SERVICES ASSOCIATION

Subject: Protocol № 85968265

Dear Mr. Chumak,

We inform you that in connection with the investigation into the activities of the brokerage company "Fx Real Finances", our organization CIFA (Curaçao International Financial Services Association) conducted an inspection of this company for illegal actions against you as a client of this company.
After checking the "Fx Real Finances" registry, similarities with your transfers were found, thereby confirming your status as an investor.

In addition, your account was fully checked for violations of the rules of operation of brokerage companies and as a result of this check, 15 violations were identified.

Below are some of the most serious violations:
1. Providing brokerage services to you without the approval of your country's regulatory authority.
2. Conclusion of an electronic offer agreement for brokerage services without a full package of documents (trading account opening form, risk declaration, tax notice signed by the client).
3. Providing you with dealer details for investment lending rather than a legal company account.
4. The personal account was managed from different company devices. Additionally, high financial activity has been noticed in your Bitcoin account.
5. The trading history of your account does not correspond to the data of the company's analytical and accounting reports.
6. Quotes of displayed transactions do not correspond to quotes of real liquidity providers. It also only shows a portion of the trades that were opened by the brokerage company from your trading account, which hides the profits made on your investment.
7. Company employees performed cash and expense transactions on your account, which is strictly prohibited by the rules of dealer and brokerage licenses.

To ensure that the company is not currently bankrupt and solvent, we have submitted a request to review all "Fx Real Finances" accounts.
After reconciling the company's statements with the data provided by you and the law firm, the following was determined:
- The investor's finances were credited to the sub-account without notifying the investor.
- Finances were found in BTC
- Investor funds were not found in the company's main account.
Based on the above information, we have decided
- Take the investor's side, pointing this out during the investigation by the injured party;
- Impose a fine on the company in the amount of 0.2 BTC, depending on the number of violations identified.
- Assign a moral currency that has suffered in society to 0.1 BTC.

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Mrs. Cristina Halaby de Freitas Bras
CHAIRMAN

Everything that was in circulation on the subaccount was the investor's earnings, the company undertakes pay this income to the injured party.
Since we have decided to side with the injured party, the brokerage company undertakes to pay the investor 0.3 BTC, the amount is frozen for 7 business days so that you can provide your bank details to receive this amount.

This amount consists of four parts:
- client investments and;
- confirmed earnings on an additional account;
- a fine imposed on the company when checking violations;
- amount of moral compensation.

To receive this amount, you need to provide your personal bank account that works with cryptocurrency.
To do this, it must have an EMI license.
However, transfers to services such as crypto wallets and exchanges, as well as transfers to third parties, are prohibited.

Due to the fact that some resources are either anonymous or intermediary structures, for which we are not responsible, since before transferring the account, a check is made to ensure that the account belongs to the affected party.
Thank you for your cooperation.

Curaçao International Financial Services Willemstad, Curaçao

Mrs. Cristina Halaby de Freitas Bras
CHAIRMAN